

TERMS AND CONDITIONS

Arundel Autograph Gallery is a UK registered company and trades under UK law. Items will be dispatched from Australia and the UK dependant upon the items location.

These terms are in accordance with UK Consumer Protection (Distance Selling) Regulations 2000.

Our Company and contact details can be found on the “about us” page.

All items offered for sale are considered authentic and, where possible, signing details are provided. We offer a money back guarantee for reasons of authenticity to the original purchaser at the purchased price.

We reserve the right to amend any listed price immediately following the death of a celebrity. Please contact us for confirmation where relevant.

If any autograph is considered unsatisfactory, it may be returned in original condition and insured within seven days of receipt, no questions asked, in accordance with UK Law and European Directive 97/7/EC. In the first instance, please contact us by email at sales@autographs.co.uk or via telephone on +61 416 029160

We make every effort to ensure a quality product and service. If you are dissatisfied in any way, please contact us as soon as possible.

Items will dispatched within 3 days of payment.

Postage costs are based on the Australia Post at £10 per shipment. Oversized items may occur an additional cost. We are also able to offer FEDEX and DHL shipping at an additional charge which is calculated on each specific item.

Please note that postage costs will be added to the value of orders submitted from our website.

* For exceptionally large framed and non-standard items, prices may alter. Please contact us for an exact price.

We accept payment via Cash and Cheques in British Pounds

Sterling (£) which can be sent to our UK address.

We accept Postal Orders made payable to "Arundel Autograph Gallery".

We also accept the following credit cards : Mastercard, VISA, VISA Electron, Switch, Maestro, Solo, JCB Cards.

Payment is due upon receipt of invoice for customers who have established credit with us. New clients must provide payment prior to dispatch of order. Please note that cheques

Items are sold in UK£. Any site currency converter facility is for guidance only.

When buying goods over the Internet you are entering into a legally binding contract. These terms are applicable to UK law.

We hold customer information only for our purposes and do not pass them on to any third party. We respect customer privacy and security.

To order online from our website, you must have Cookies enabled on your browser. Cookies will be placed temporarily on your computer to facilitate your order. No personal or non-relevant information will be placed in Cookies, nor will any non-technical information be interrogated or copied from your computer. Under normal operating circumstances, Cookie information will be deleted at the end of the ordering process.

If you do not wish to enable Cookies on your browser, please order from us through an offline process.